

# Care and Health Information Exchange

The Care and Health Information Exchange (CHIE) is a secure system which shares health and social care information from GP surgeries, hospitals, community and mental health, social services and others.

CHIE helps professionals across Hampshire, the Isle of Wight and surrounding areas provide safer and faster treatment for you and your family by:

- Ensuring that you only have to tell your story once.
- Reducing delays to your treatment. For example, by reducing the need to repeat blood tests
- Making sure the doctors, nurses and others involved in your care know about your medical history
- Identifying diseases that you might be at increased risk of developing in the future. This can help you take action early to protect your health

To protect your privacy and confidentiality, only health and social care professionals who are involved in your care are allowed access to your record and can identify you from it.

Your information is also used to improve future care for you, your family and for other patients. This helps plan NHS services and supports medical research. To keep your information safe it is moved to a separate database called 'Care and Health Information Analytics' (CHIA) and changed so that it cannot be used to identify you. Your data is never shared for the benefit of commercial companies like drug manufacturers. People who analyse data on CHIA do not have access to CHIE, so cannot identify you.

You have the right to opt out of having your data on CHIE for your care or CHIA for health planning and research. If you want to do this, please speak to your practice or contact the CHIE team directly.



## You can find out more about

- Your legal rights
- Who controls and protects your information
- How to opt out of sharing your data
- How long we keep your record
- How to make a complaint
- How to contact the data protection officer

Visit our website at [www.CHIE.org.uk](http://www.CHIE.org.uk)

You can contact us at: [info.chie@nhs.net](mailto:info.chie@nhs.net) / 0300 123 1519 or speak to your practice for further information.